

# TRUSTEE ACCOLADES FOR SAVINGS, SUPPORT, EFFICIENCY, AND INNOVATION

## Q/A WITH KAREN EVANGELISTA, TRUSTEE

When Karen Evangelista, a United States Bankruptcy Trustee practicing in Rochester Hills, Michigan, heard from a fellow Michigan Trustee that TrusteSolutions was truly an internet-based case management platform, she was sold. That was in 2010. 15 years later, Karen continues to rave about TrusteSolutions and the constant innovations that make things faster, better, and more efficient for her and her Trustee Assistant.

### KEY TAKEAWAYS:

- Save time and money with AI-powered automation
- Find and monetize more assets
- Speed up 341 meetings
- Get expert support when you need it



*"It helps me to locate assets the debtor may not have disclosed or even know about..."*

### Q: How has the Automated Asset Report functionality helped you?

*A: It's wonderful! It helps us locate assets the debtor may not have disclosed or even know about, especially real estate or businesses. I've sold a couple of houses that way. It also helps us to verify and correct debtor information if needed.*

*I was previously paying LexisNexis \$250/month, and we had to manually download the information and put it in the file. Now, my assistant just clicks a button and it's all right there. It's a huge time savings for her and no cost to us.*



*"Having these reports helps to move along the 341 meetings, respecting everyone's time."*

### Q: You also use 341 Review Reports. What do you like most about them?

*A: They help me prep the 341 call because all the information is right there. I'm a note taker and these give me the ability to take notes. I don't have to scroll through schedules as we conduct 341s, which allows me to ask more pointed questions. I don't have to gather basic information because I already have it right there. I can really focus on what is an asset or not. Having these reports helps to move along the 341 meetings, respecting everyone's time. No one should have to wait 2 hours for their case.*

*TrusteSolutions provides so much support to my assistant, Ann Brewer, in prepping TDRs, TFRs, and final reports. It's immeasurable; you just can't quantify it. It's great!*

**MANAGE YOUR CASES. MAKE IT EFFORTLESS. AND PROFITABLE.**



*"The fact that they're always coming up with new ways to make what we do more efficient is something I value very much."*



*"Don't waste your time looking at other options."*

**Q: What are the most significant ways TrusteSolutions has increased your efficiency?**

*A: The Automated Asset Reports as previously mentioned, the speediness of their response time, someone gets back to us right away when we need them, and pulling over our documents every night into each case. It's little things like that that help make the tasks I need to do each day very efficient. The fact that they're always coming up with new ways to make what we do more efficient is something I value very much. They're always innovating to make things faster and better.*

**Q: What would you tell a Trustee evaluating Chapter 7 case management platforms?**

*A: Listen, just call TrusteSolutions. Don't waste your time looking at other options. They'll take care of it all for you. Just do it! Their response time, the speed of the internet, the efficiency, 341 meeting prep, all of it, it's just great. They are so generous with their time, and helpful. They're doing an excellent job, and I can't thank them enough.*

Are you a busy trustee that would benefit from an intuitive, cloud-based case management solution that dramatically increases efficiency through AI-powered automation, speed, and support? Then give TrusteSolutions a call at 866.878.7831 or email [sales@trustesolutions.com](mailto:sales@trustesolutions.com). Our unmatched technology and support help you manage your cases effortlessly, and profitably.