

# Horace Fox Gets a High Quality End-to-End Bankruptcy Case Management System from TrusteSolutions

## BACKGROUND

Horace Fox, Jr., is a bankruptcy trustee in the Northern District of Illinois. Fox runs a lean law firm and needed to squeeze inefficiencies out of his bankruptcy case management processes to make it more profitable.

## CHALLENGE

"I'm not technically savvy. To give you an idea, I learned to type in 11<sup>th</sup> grade on a manual, Underwood typewriter," admitted Fox. His lack of technical expertise proved trying because the hard drives provided to him crashed frequently and backing up case documents was complex. Preparing for, conducting, and following up on 341 meetings required him to spend an enormous amount of time on manual processes.

*"I hate change with a passion but I thought this was one worth making," said Mr. Fox.*

Through his membership in the National Association for Bankruptcy Trustees (NABT) Fox met Raj Singal, President of TrusteSolutions and Kristi Singal, Vice President of TrusteSolutions. He was intrigued by the Web-based software solution that their business provided. "I was looking for something that was simpler to use that would give me reports that I thought I needed to manage my trustee practice," said Fox. After a demonstration of the TrusteSolutions Web-based

case management software Fox was convinced that moving to TrusteSolutions would improve his efficiency.

## SOLUTION

Immediately after conversion Fox began to see the benefits of his decision. Some of the benefits that he found most helpful were the new hardware, disaster recovery infrastructure, custom reports, and TES Remote.

Before converting to the new system a TrusteSolutions representative helped Fox assess his hardware needs then provided him with new equipment that best supported the office. With brand new hardware Fox no longer had problems with failing hard drives.



TrusteSolutions Infrastructure

Fox used to be responsible for backing up his files in house and on a remote server daily. TrusteSolutions provided a comprehensive disaster recovery solution that required no extra work on Fox's part. Being Web-based, TrusteSolutions software backed up and replicated his files to a disaster recovery site every night. This set up allowed Fox to focus on administering cases rather than troubleshooting hardware issues.

Features that have helped reduce the amount of time Fox spends administering bankruptcies are custom reports and the TES Remote.

Before converting to TrusteSolutions, Fox spent hours reviewing 30 to 45 page schedules to determine if a case was asset or no asset. After he converted to TrusteSolutions he worked with the customer support team to develop a custom Schedule

Review report that showed the exact data he needed to make quick, informed decisions. Fox said, "I get an encapsulated view of the case by looking at my Schedule Review report. It calculates the values in schedules A through J." Fox shaved hours off of his 341 preparation time by pulling and using his custom Schedule Review report.

Putting together the paperwork for 341 hearings was another onerous task for Fox. He hand wrote notes during the hearings then typed them up when he got back to the office. "I save a lot of time preparing for 341 meetings with TES Remote", said Fox. TES Remote enabled Fox to download documents and cases to his laptop to take to 341 hearings. During the hearings he can add notes directly to the case file. When he comes back to the office he can upload 341 meeting results directly into TrusteSolutions and PACER.

## RESULTS

Converting to TrusteSolutions has allowed Fox to concentrate on bankruptcy administration. Fox can depend on TrusteSolutions to provide a stable technological infrastructure that keeps his data safe and secure. With the Schedule Review report he can make quick, informed decisions about how to administer each case. By using TrusteSolutions features such as TES Remote he has reduced the amount of time he spends on manual tasks like data entry.

### ABOUT HORACE FOX, JR.

Horace Fox, Jr. is an attorney licensed to practice in Illinois and serves as a chapter 7 bankruptcy trustee in the Northern District of Illinois.

### ABOUT TRUSTESOLUTIONS

TrusteSolutions is a division of Financial Software Solutions, LLC, a Houston-based software company that provides bankruptcy case management software to trustees across the United States. The TrusteSolutions software program is Web-based and highly customizable.

With its sophisticated and intuitive tools, trustees can create custom reports, import claims and assets, archive files and cases, and perform a host of other tasks.

To learn more about what TrusteSolutions can do for you visit the Web site at [www.trustesolutions.com](http://www.trustesolutions.com).